

ZyXEL

ZyXEL

myZyXELcloud

User Guide

Release 0.3

Date: Oct 27, 2014



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Revision History

Date	Version	PM	Note
2014/10/27	0.1	Hans Lu	Initial Release
2014/10/30	0.2	Hans Lu	Update UPnP service and confirmation e-mail
2014/11/04	0.3	Hans Lu	Update Goog+ Photo

Related Documents

Date	Author	Document




Introduction



myZyXELcloud, your solution for remote application management and securely access to your ZyXEL network devices accessory from anywhere that has an internet connection!

myZyXELcloud provides 3 ways to sign in the cloud portal. You can login by using your existing social network account from "FACEBOOK" or "Google+" without entering addition user information. If you don't have a social network account, you also can register by myZyXELcloud with your email.

Sign in by social network

Language ▾

Sign in

 Facebook  Google

or

Remember Me

[🔒 Forgot My Password](#) | [📄 Sign Up](#)

Copyright © 2014 Zyxel Communications Corp. All rights reserved V.B.20141030_01-release
Recommended browsers: Internet Explorer 10 and above, Firefox 33 and above, Chrome 38 and above, Safari 8 and above

Please accept myZyXELcloud request to retrieve your public profile and e-mail address from FACEBOOK.



myZyXELcloud will receive the following info: your public profile and email address.

[Edit the info you provide](#)

 This does not let the app post to Facebook.



Please accept myZyXELcloud request to retrieve your public profile and e-mail address from Google+.

Project Default Service Account would like to:

- View your email address
- View your basic profile info

By clicking Accept, you allow this app and Google to use your information in accordance with their respective terms of service and privacy policies. You can change this and other [Account Permissions](#) at any time.

Please check and agree the ZyXEL cloud terms of use.



Terms of Use

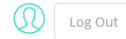
Welcome to become a member of ZyXEL. Please first read carefully the following Terms of Use.

The Terms of Use are established to protect the interest of the member service providers and all our users and constitute a contract between the users and member service providers. By completing the registration procedures, or beginning to use the member services available from ZyXEL, you are deemed to have understood and completely agreed to all the terms and conditions under the Terms of Use.

All members have the obligation to properly keep their

I understand and agree the ZyXEL Cloud Terms of Use *

After signing in by using your social network account, you can edit your user profile on myZyXELcloud portal. If you want to change your account password, please use your existing social network account (FACEBOOK or Google+) to change your existing password.



Profile [Home](#)

E-mail	zyxel@gmail.com
Display as	zyxel
First Name	
Last Name	zyxel
Gender	Male

Yes, send me emails on ZyXEL Cloud Products and Services

[Edit Profile](#)

Register by myZyXELcloud portal

Please fill in all required information in the sign up page



Sign Up

* E-mail

* Password

* Confirm Password

First Name

Middle Name

Last Name

Gender Male Female

Birthday Year Month Day

Mobile Number

Country

* Captcha



I understand and agree the ZyXEL Cloud Terms of Use *

Yes, send me emails on ZyXEL Cloud Products and Services

Cancel

Sign Up

myZyXELcloud will send a confirmation e-mail to your e-mail account.



Sign Up

✔ You have applied your account successfully.

A message with a confirmation link has been sent to your email address. Please open the link to activate your account.

Resend

Confirm



Please check your email account's inbox and click the link to confirm your account registration in the e-mail.

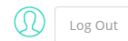
Dear Customer,

You have registered a new account at mycloud.zyxel.com Here is your login information:
To activate your account, please click the following URL.
URL: <http://mycloud.zyxel.com/users/confirmati8cwrYfety7NwXsZNiPxmcrYfety7NwXsZNiPxm>

****This is an automatically generated email, please do not reply****

Best Regards,
myZyXELcloud Administrator
ZyXEL Communications Corp.

The page will redirect to confirmed page



[Sign Up](#)

✔ Your account was successfully confirmed.

Feel free to enjoy the ZyXEL Cloud Services.

Confirm

Forgot my password

If you've forgotten your password, please click on "forgot my password" link on the sign in page.



Language -

Sign in



or

Remember Me

[Forgot My Password](#) | [Sign Up](#)

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myZyXELcloud will send an e-mail to your registered e-mail account to reset your account password.



Reset Password

* Email

Cancel

Submit

Please click the link in the e-mail message to begin resetting your password.

Dear Customer,

You have requested to reset your myZyXELcloud password. Please click the following link to change your password.
http://mycloud.zyxel.com/users/password/edit?reset_token=husNA&token=husNA6y1yAQQXh9RyNKK

****This is an automatically generated email, please do not reply****

Best Regards,
myZyXELcloud Administrator
ZyXEL Communications Corp.

Please input your new password and press submit button.



Reset Password

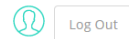
E-mail

New Password *

Confirm New Password *

Cancel Submit

myZyXELcloud will sign in with your new reset password automatically.



Reset Password

✔ Your password has been reset.

Your password was changed successfully. You are now signed in.

Confirm

Edit cloud user profile and change password

Please press the user icon



on the right hand side after you have signed in myZyXELcloud.





Profile Home

E-mail

Yes, send me emails on ZyXEL Cloud Products and Services

Change Password Edit Profile

Input current password and new password for changing your account password.

[Log Out](#)

[Profile](#) [Home](#)



E-mail hanslu1@yahoo.com.tw

* Current Password

* Password

* Confirm Password

Edit cloud user profile

[Log Out](#)

[Profile](#) [Home](#)

E-mail zyxel.hans@gmail.com

* Display as

First Name

Middle Name

Last Name

Gender Male Female

Birthday Year Month Day

Mobile Number

Country

Yes, send me emails on ZyXEL Cloud Products and Services

Device Pairing

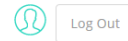
Please press search button to begin searching your device automatically. If it's unable to find your device, please press on the "manually add" button to add your device manually.

The screenshot shows the ZyXEL cloud interface. At the top left is the myZyXELcloud logo. At the top right is a user profile icon and a "Log Out" button. Below the logo are two tabs: "My Devices" and "Search Devices". A search bar contains the text "Seal" and a "Research" button. Below the search bar, a device card for "NAS540" is displayed. The card includes the following information: Model Name: NAS540, Serial Number: S10000230023, Mac Address: 10:7b:ef:4c:10:7b, and Firmware Version: V5.00(AATB.0). Below the text is a small image of the NAS540 device. To the right of the device image is a "Pairing" button. Below the device card is a "Manually Add" button.

myZyXELcloud requires you to input your MAC address and serial number information to manually add your device.


The screenshot shows the ZyXEL cloud interface. At the top left is the myZyXELcloud logo. At the top right is a user profile icon and a "Log Out" button. Below the logo are two tabs: "My Devices" and "Search Devices". Below the tabs is a heading "Manually Add Device". Below the heading are two input fields: "MAC Address" with the value "00:00:00:00:00:00" and "Serial Number" which is empty. At the bottom of the form are two buttons: "Cancel" and "Submit".

Press "Submit" button to confirm and pair your device



My Devices Search Devices

NAS540 > Pairing



NAS540

Are you sure you want to pair with this device?

Cancel Confirm

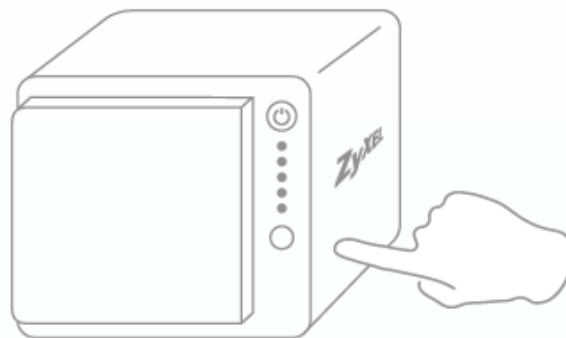
Within 10 minutes, press the pairing button **on your device**.



NAS540

Pairing start, please click on paired button of device within


09 : 54



Cancel

Press “Confirm” button to setup DDNS and UPnP service.



 Log Out

My Devices Search Devices

NAS540 > Pairing



NAS540


Successfully paired. Please click "Confirm" button to setup DDNS and UPnP.

Confirm

DDNS setting

Please input a desired host name for your DDNS with 3 to 63 characters. First character should be a letter.



 Log Out

My Devices Search Devices

NAS540 > DDNS Setting

Host Name

.zyxel.me

Please use: ✓ 3 to 63 characters ✓ First character should be a letter ✓ Numbers(0-9)
✓ Lowercase letters(a-z) ✓ Hyphen(-)

Cancel

Submit



UPnP Setting

Next, myZyXELcloud will synchronize UPnP settings

myZyXELcloud will lists all UPnP services that already installed on your device, please select which service(s) you would like to enable or disable.

Enabled	Status	Service Name	Description
<input type="checkbox"/>	---	<u>CIFS</u>	Windows File Service
<input type="checkbox"/>	---	<u>FTP</u>	FTP Server
<input type="checkbox"/>	---	<u>HTTP</u>	Web Server
<input type="checkbox"/>	---	<u>MEDIASERVER</u>	Twonky Media Server
<input type="checkbox"/>	---	<u>OWNCLOUD</u>	This allows you to create and manage your private cloud. Please use the "admin/1234" as default username and password to log in ownCloud.
<input type="checkbox"/>	---	<u>PHP-MYSQL-PHPMYADMIN</u>	This tool can be used to manage MySQL through the web. Enter 'root' as the username and '1234' as the password to log in.
<input type="checkbox"/>	---	<u>TELNET</u>	Telnet Service

myZyXELcloud will respond with the updated results of UPnP settings, (example: NAS540 HTTP web service default port is 8000, please enter the URL as http:// yourname:8000, and ownCloud is http://yourname.zyxel.me:5000/pkg/ownCloud/, FTP is ftp://yourname.zyxel.me)



Log Out

My Devices Search Devices

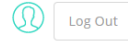
NAS540 > UPnP Setting

UPnP settings have been successfully.

Enabled	Status	Service Name	Description	Update Result
✓	OK	CIFS	Windows File Service	No Update
✓	OK	FTP	FTP Server	No Update
---	---	AFP	-	No Update
✓	---	HTTP	Web Server	✓ Success
---	---	MEDIASERVER	Twonky Media Server	No Update
---	---	OWNCLOUD	This allows you to create and manage your private cloud. Please use the "admin/1234" as default username and password to log in ownCloud.	No Update
---	---	PHP-MYSQL-PHPMYADMIN	This tool can be used to manage MySQL through the web. Enter "root" as the username and "1234" as the password to log in.	No Update
---	---	TELNET	Telnet Service	No Update

Confirm

Congratulations, you can see paired device under “My Devices” now.



My Devices

Search Devices

Device List



zyxel.zyxel.me

WAN IP 61.22.2020

Model NAS540

Last Update 2014/10/27

Firmware Ver. V5.00(AATB.0)

DDNS Setup

UPnP Setup

Unpairing